

# INTERNATIONAL Mobile Rates



Valid from Feb 2024  
Pricing excludes GST

## International Roaming

Convergecom MUST be advised before international travel  
Roaming should only be activated when a Travel Pack has been activated via Convergecom  
Convergecom is not responsible for customer bill shock

### Travel Pack

1 Day	Details
Price (excl GST)	\$11
Expiry	1 day / 24 hours
International Roaming Voice Allowance	20 IR Minutes
International Roaming SMS Allowance	20 IR SMS
International Roaming Data Allowance	1GB Data
Destinations Included	Austria, Canada, China, Croatia, Fiji, France, Germany, Greece, Guernsey, Hong Kong, India, Indonesia, Ireland, Isle of Man, Italy, Japan, Malaysia, Netherlands, New Zealand, Philippines, Portugal, Republic of Korea, Singapore, Spain, Sri Lanka, Switzerland, Thailand, Macedonia (Former Yugoslav Rep), UK, USA, Vanuatu & Vietnam

## Additional International Charges

### Charges not part of the monthly plan fee

Item	Details	Fee
Excess Data Usage	Once the SIM allowance is 100% consumed, additional data is billed at per GB. Additional data is capped at 5GB of top ups per month (this is to avoid "Bill Shock")	\$10 per GB
International Daily Roaming	Billed per pack. Packs are NOT capped. If the user uses more than 10GB data in a 24-hour period, this will bill as 10 x daily roaming packs	\$11
International PAYG Roaming	When in destinations/countries packs are not available	Request rates

# DOMESTIC Mobile Rates



Valid from Feb 2024  
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## Domestic Additional Charges

Charges not part of the monthly plan fee

Item	Details	Fee
Video MMS	Video MMS	\$1 per message
Outbound International Calls	Calling overseas numbers when in Australia	See below IDD Zone Countries Plan dependant
Special Numbers	1900 numbers	Priced by the number per call

# DOMESTIC Mobile Rates



Valid from Feb 2024

Pricing excludes GST

## IDD Zone Countries

### Calling International Numbers from your Mobile in Australia

IDD ZONE	Fee per minute
Zone 1	\$ .15 cents
Zone 2	\$ .21 cents
Zone 3	\$ .90 cents
Zone 4	\$1.45
Zone 5 & 6	\$2.50

Country	IDD Zone	Country	IDD Zone	Country	IDD Zone	Country	IDD Zone
Bangladesh	Zone 1	Brazil	Zone 3	Saudi Arabia	Zone 3	Guyana	Zone 4
Canada	Zone 1	Switzerland	Zone 3	San Marino	Zone 3	Croatia	Zone 4
China	Zone 1	Denmark	Zone 3	Sweden	Zone 3	Iran	Zone 4
Germany	Zone 1	Dominican Republic (the)	Zone 3	Turkey	Zone 3	Iraq	Zone 4
France	Zone 1	Spain	Zone 3	Virgin Islands US	Zone 3	Iceland	Zone 4
United Kingdom	Zone 1	Finland	Zone 3	Aruba	Zone 4	Jamaica	Zone 4
Hong Kong	Zone 1	Fiji	Zone 3	Netherlands Antilles	Zone 4	Jordan	Zone 4
Indonesia	Zone 1	Greece	Zone 3	United Arab Emirates (the)	Zone 4	Kenya	Zone 4
India	Zone 1	Guam	Zone 3	Argentina	Zone 4	Kuwait	Zone 4
Japan	Zone 1	Hungary	Zone 3	Antigua and Barbuda	Zone 4	Liechtenstein	Zone 4
South Korea	Zone 1	Israel	Zone 3	Belgium	Zone 4	Lesotho	Zone 4
Sri Lanka	Zone 1	Italy	Zone 3	Bahamas (the)	Zone 4	Latvia	Zone 4
Malaysia	Zone 1	Lebanon	Zone 3	Bosnia and Herzegovina	Zone 4	Macau	Zone 4
Singapore	Zone 1	Luxembourg	Zone 3	Brunei Darussalam	Zone 4	Mexico	Zone 4
Thailand	Zone 1	Malta	Zone 3	Chile	Zone 4	Macedonia	Zone 4
Taiwan	Zone 1	New Caledonia	Zone 3	Colombia	Zone 4	Montenegro	Zone 4
USA	Zone 1	Netherlands	Zone 3	Cayman Islands (the)	Zone 4	Mayotte	Zone 4
Vietnam	Zone 1	Norway	Zone 3	Cyprus	Zone 4	Nigeria	Zone 4
Ireland	Zone 2	Nepal	Zone 3	Czechia	Zone 4	Oman	Zone 4
New Zealand	Zone 2	Pakistan	Zone 3	Dominica	Zone 4	Panama	Zone 4
Philippines	Zone 2	Poland	Zone 3	Egypt	Zone 4	Peru	Zone 4
South Africa	Zone 2	Puerto Rico	Zone 3	Egypt Mobile	Zone 4	Portugal	Zone 4
Andorra	Zone 3	Russian Federation	Zone 3	Ghana	Zone 4	Palestine	Zone 4
Austria	Zone 3	Russian Federation Mobile	Zone 3	Guadeloupe	Zone 4	French Polynesia	Zone 4

Country	IDD Zone	Country	IDD Zone	Country	IDD Zone	Country	IDD Zone
Romania	Zone 4	Cuba	Zone 5	Moldova	Zone 5	Seychelles	Zone 5
Serbia	Zone 4	Djibouti	Zone 5	Madagascar	Zone 5	Turks and Caicos Islands	Zone 5
Suriname	Zone 4	Algeria	Zone 5	Maldiv Islands	Zone 5	Chad	Zone 5
Slovenia	Zone 4	Ecuador	Zone 5	Marshall Islands	Zone 5	Togo	Zone 5
Syria	Zone 4	Eritrea	Zone 5	Mali	Zone 5	Tajikistan	Zone 5
Tonga	Zone 4	Estonia	Zone 5	Myanmar (Burma)	Zone 5	Tokelau	Zone 5
Trinidad and Tobago	Zone 4	Ethiopia	Zone 5	Mongolia	Zone 5	Turkmenistan	Zone 5
Ukraine	Zone 4	Falkland Islands (Malvinas)	Zone 5	Northern Mariana Islands	Zone 5	East Timor	Zone 5
Uruguay	Zone 4	Faroe Islands	Zone 5	Mozambique	Zone 5	Tunisia	Zone 5
Uzbekistan	Zone 4	Micronesia (Federated States of)	Zone 5	Mauritania	Zone 5	Tuvalu	Zone 5
Venezuela	Zone 4	Gabon	Zone 5	Montserrat	Zone 5	Tanzania	Zone 5
Vanuatu	Zone 4	Georgia	Zone 5	Martinique	Zone 5	Uganda	Zone 5
Samoa	Zone 4	Gibraltar	Zone 5	Malawi	Zone 5	Guantanamo	Zone 5
Afghanistan	Zone 5	Guinea	Zone 5	Namibia	Zone 5	Saint Vincent and The Grenadines	Zone 5
Angola	Zone 5	Gambia	Zone 5	Niger	Zone 5	Virgin Islands British	Zone 5
Anguilla	Zone 5	Guinea Bissau	Zone 5	Norfolk Island	Zone 5	Wallis & Futuna Islands	Zone 5
Albania	Zone 5	Equatorial Guinea	Zone 5	Nicaragua	Zone 5	Yemen	Zone 5
Armenia	Zone 5	Grenada & Carriacou	Zone 5	Niue	Zone 5	Zambia	Zone 5
American Samoa	Zone 5	Greenland	Zone 5	Nauru	Zone 5	Zimbabwe	Zone 5
Antarctica	Zone 5	Guatemala	Zone 5	North Korea	Zone 5	Inmarsat Aero numbers beginning with 8705	Zone 6
Azerbaijan	Zone 5	French Guiana	Zone 5	Palau	Zone 5	Inmarsat B BGAN numbers beginning with 87077 and 87078	Zone 6
Burundi	Zone 5	Honduras	Zone 5	Papua New Guinea	Zone 5	Inmarsat B HSD numbers beginning with 87039	Zone 6
Benin	Zone 5	Haiti	Zone 5	Paraguay	Zone 5	Inmarsat B numbers beginning with 8703	Zone 6
Burkina Faso	Zone 5	Diego Garcia	Zone 5	Qatar	Zone 5	Inmarsat GAN ISDN numbers beginning with 87060	Zone 6
Bulgaria	Zone 5	Kazakhstan	Zone 5	Reunion Island	Zone 5	Inmarsat M numbers beginning with 8706	Zone 6
Bahrain	Zone 5	Kyrgyzstan	Zone 5	Rwanda	Zone 5	Inmarsat Mini M numbers beginning with 87076	Zone 6
Belarus	Zone 5	Cambodia	Zone 5	Sudan	Zone 5	International Network Shared Code (Thuraya) numbers beginning with 88216	Zone 6
Belize	Zone 5	Kiribati	Zone 5	Senegal	Zone 5	Iridium numbers beginning with 8816 and 8817	Zone 6
Côte d'Ivoire	Zone 5	Saint Kitts and Nevis	Zone 5	Saint Helena, Ascension and Tristan da Cunha	Zone 5	Other International Networks with numbers beginning with 8818, 8819, 88213, 88228, 88232, 88234, 88242, 88298 and 88299	Zone 6
Cameroon	Zone 5	Laos	Zone 5	Solomon Islands	Zone 5	South Sudan	Zone 6
Congo (the Democratic Republic of the)	Zone 5	Liberia	Zone 5	Sierra Leone	Zone 5	Calls to all destinations not listed will be charged \$2.5 per minute.	
Congo (the)	Zone 5	Libya	Zone 5	El Salvador	Zone 5		
Cook Islands (the)	Zone 5	Saint Lucia	Zone 5	Somalia	Zone 5		
Comoros (the)	Zone 5	Lithuania	Zone 5	Saint Pierre and Miquelon	Zone 5		
Cabo Verde	Zone 5	Morocco	Zone 5	Sao Tome and Principe	Zone 5		
Costa Rica	Zone 5	Monaco	Zone 5	Swaziland	Zone 5		

An abstract graphic design consisting of several overlapping, semi-transparent orange geometric shapes. The shapes include trapezoids, triangles, and a parallelogram, arranged in a cluster on the right side of the page. The colors are a warm, muted orange, and the shapes are layered to create a sense of depth and movement.

PHONE SYSTEM SPECIALIST